



## For More Information Contact Generations:

Davenport Office  
935 E. 53rd Street  
Davenport, Iowa 52807  
563-324-9085/800-892-9085

Clinton Office  
240 N. Bluff Boulevard, Suite 103B  
Clinton, Iowa 52732  
563-243-6595/866-259-3473

Muscatine Office  
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Muscatine, Iowa 52761  
800-892-9085

[www.genage.org](http://www.genage.org)

Generations Area Agency on Aging, funded in part by the Older Americans Act through the Iowa Department of Elder Affairs, provides services and employment to all persons without regard to race, color, national origin, sex, age, religion, creed, political affiliation, or physical or mental disability, except where required by law. For additional information, please see The Iowa Civil Rights Act of 1965, Code of Iowa, Chapter 216 (1997).



**GENERATIONS**  
AREA AGENCY ON AGING

## Our Mission

Generations is the resource or connecting seniors and caregivers to services.

## Our Vision

Generations will be the organization for assisting seniors and caregivers to identify and access the services and resources for seniors to remain independent and self-sufficient.



Generations works with and through community organizations to administer a wide range of local services for adults 60 years and beyond in Clinton, Scott and Muscatine counties in Iowa. The Generations staff also works with state agencies to improve services to the elderly and to eliminate duplication of services. Generations is one of thirteen Area Agencies on Aging serving Iowa's 99 counties.

## Elder Abuse Awareness & Prevention



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# ELDER ABUSE AWARENESS AND PREVENTION

## Warning Signs of Possible Abuse or Neglect

The following physical, behavioral, and environmental indicators are listed as signs of possible dependent adult abuse. This list is an example and is not all-inclusive. It is to be used as a guide in helping you determine if the elderly person needs help.

### ENVIRONMENT

- No food in the house or rotted, infested food
- Inadequate cooking facilities or equipment
- Clothes extremely dirty or uncared for
- Not dressed appropriately for the weather
- Fallen steps, high grass, rotted porch, leaking roof
- Utilities cut off or lack of heat in winter
- Gross accumulation of garbage, papers, and clutter
- Large number of pets with no apparent means of care
- Unpaid bills, out of money by second week of month

### PHYSICAL CONDITION

- Lack of medical care
- Lack of personal cleanliness and grooming, body odors
- Bites, fleas, sores, lesions, lacerations
- Untreated pressure sores
- Difficulty in communication
- Malnourishment or dehydration
- Swollen eyes or ankles, decayed teeth or no teeth
- Lying in urine, feces, or old food
- Broken glasses or frames
- Bruises, broken bones or burns

### BEHAVIOR

- Refusing medical care
- Refusing visitors or needed services
- Does not follow medication directions
- Withdrawn, reclusive, suspicious, or timid
- Refuses to discuss situation
- Procrastination
- Unjustified pride in self-sufficiency
- Disorientation to time and place
- Forgetfulness, losing things, not shutting off stove
- Anger, anxiety, fearlessness, hostility
- Longing for death



Through Generations Area Agency on Aging, individuals and their families can get information on services that are available to at-risk elders. Please call (563) 324-9085 or toll free at 1-800-892-9085 for more information on how you can help prevent elder abuse.



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